



## Zenith Holidays

Dear Sir/ Ma'am

Greetings from **Zenith Leisure Holidays Limited!!!**

Thank you for allowing us to plan and arrange your upcoming trip to **Almaty Package.**

### GROUP DETAILS

<b>TENTATIVE TRAVEL DATE</b>	22 JUNE 2026
<b>LENGTH OF STAY</b>	04 NIGHTS / 05 DAYS
<b>NO. OF PASSENGERS</b>	50 ADULTS
<b>ROOMING</b>	DBL SHARING BASIS

### Almaty

Almaty, Kazakhstan, is a vibrant city known for its stunning natural surroundings, rich cultural heritage, and lively atmosphere, making it an appealing tourist destination. It offers a blend of historical sites, modern attractions, and outdoor adventures, catering to diverse interests.



## Your Journey Script

### Day 1 |ALMATY

- Afternoon Arrival in Almaty after that transfer to the hotel by Pvt Vehicle /A/C Coach (in group only)
- walking tour of terrenkur street
- "Golden Square" of the city center of Almaty.
- Park named after 28 Panfilov Guardsmen, Eternal Flame.
- **Dinner at Indian Restaurant**
- Overnight at Hotel

### Day 2 FULL DAY CONFERENCE

- Breakfast at Hotel
- Transfer from hotel to conference venue
- Full day conference at AI FARABI KAZAK NATIONAL UNIVERSITY, ALMATY, KAZAKHSTAN
- Packed Lunch
- Transfer conference venue to hotel
- Dinner at Indian Restaurant
- Overnight at Hotel

### DAY 3 |CITY TOUR GORKY AND KOK-TOBE & ISSYK LAKE

- Breakfast at Hotel
- **Visit Almaty city tour**
- Welcome to Gorky Central Park, Almaty – a vibrant oasis in the heart of the city! It is one of the best places to visit in Almaty. This Park has been a favourite spot for both locals and tourists since 1856. Spanning 100 hectares of greenery, colourful flowers, and a sparkling lake. Gorky Central Park, Almaty, offers a perfect escape from the city's hustle and bustle. Visiting this place is one of the top Things to do in Almaty. Open every day from 10:00 AM to 10:00 PM, Gorky Central Park, Almaty, is brimming with exciting activities for all ages.
- Lunch In Indian Restaurant
- **Half-day tour KOK-TOBE by Cable car OW.**
- The cabin with passengers overcomes the 1,620-meters path in six minutes. The project was unique because operating with such a length of ropes and a height difference of 250 meters it had only three supports and the maximum distance between each of them was almost a kilometre.
- **Visit Issyk Lake**
- Dinner at Indian Restaurant



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- Overnight at Hotel

#### Day 4 MEDEU / SHYMBULAK

- Breakfast at the hotel
- Visit to MEDEU / SHYMBULAK, tour
- At 1691m above sea level, Medeu is the highest skating rink in the world. Its unique location makes its ice super-glidey, and Medeu has a lot of world records and skating history attached to its name. It is the world's largest mountain complex for winter sports with the largest area of artificial ice field. Shymbulak is a modern ski resort with 10 ski lifts, 25 kilometers of ski slopes, some of which are equipped with "snow cannons".
- Lunch & dinner In Indian Restaurant
- Back to Hotel
- Overnight stay at Hotel

#### Day 5 - DEPARTURE SHOPPING

- Breakfast at Hotel
- Check Out and Transfer for Shopping
- Visit Green Bazaar , Rakhat chocolate factory outlet , Panfilov park , zenkhov cathedral and airport transfers
- Lunch at Indian Restaurant
- Transfer to Airport fly back to home

**\*\*\*End of services\*\*\***



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### HOTEL OPTION:

No. of nights	Destination	4* Hotels
4	ALMATY	RAMADA BY WYNDHAM OR SIMILAR

### PER PERSON PACKAGE COST:

HUB	DBL/TWIN SHARING	SINGLE SHARING
ADULT ON TWIN/DBL /TRIPLE	INR: 53,200/-	INR: 73,000/-

### NOTE

- The US\$ is calculated @ 92.00; however, at the time of payment the current rate of exchange would be prevalent.
- Taxes have been calculated as on today. Prevailing fare/taxes/charges as on the date of ticketing will be applicable
- **Kindly note no blockings have been made yet.**

### Trip Specific Inclusions:

- 04 Nights' accommodation in hotel including breakfast: 4 nights in Almaty
- English speaking guide
- All meals at Indian restaurant
- 03 lunches and 4 dinners in restaurant
- 01 Packed lunch on conference day
- **Sightseeing: Turgen Gorge, Lake Issyk, Almaty City, Shymbulak, Kaktobe**
- Almaty city tour
- Green Bazaar, Rakhat Chocolate Factory outlet visit
- 2 (0.5L) Bottles of water per person per day
- All transfers according to program including airport transfers: Yutong or Similar
- Transfer hotel to conference venue and conference venue to hotel
- Travel insurance up to 70 years.



- 01 Zenith tour manager
- All applicable taxes

### **Trip Specific Exclusions**

- ❖ Air fare
- ❖ On arrival Visa
- ❖ As per today there is no visa charges applicable
- ❖ Individual airport transfer
- ❖ Cost of foreign exchange for personal use.
- ❖ Tips, Gratuities, Laundry, telephone, optional excursion.
- ❖ Charges in the Hotel for any additional Services.
- ❖ Any items or service not specified in the above inclusions.



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### Zenith Leisure Holidays - Booking Terms & Conditions

(1) All information in the given itinerary are as accurate at the time of printing. However, all itineraries, schedules and costs may change should circumstances so warrant. Tour price is subject to change should airline and exchange rate is always subject to prevailing at the time of payment, or due to increases / or introduction of any new surcharges levied by the suppliers / airlines. Passengers will have to strictly follow the tour itinerary as per the amendments made by the tour manager or local representative / guide. There will be no refund for any unutilized services.

(2) It would be understood that a passenger has read and understood the itinerary cost, payment schedule and terms & conditions of Zenith Leisure Holidays Ltd. before signing the Tour registration Forms or / and making payments towards part consideration of the tour.

(3) Also in the event of a passenger traveling separately from the group should reach on his own at the hotel / appropriate place at time and report to Zenith Leisure Holidays representative / Tour Manager. There will be no refund in failure to do so or in case the passenger needs to leave early. Any separate transport arrangement other than with the group will have to be paid by the passenger separately.

(4) In the event of a passenger not being allowed to board a flight where he was duly booked for whatever reason the passenger cannot hold Zenith Leisure Holidays Ltd. responsible for same and any cancellation charges arising out of same will have to borne by the passenger.

(5) Meals are pre-booked and pre-set for groups. Unlike an airline it would not be possible to provide a special meal or a special diet other than what is mentioned in the brochure. There would be no refund if the passenger chooses on their own not to take any meal.

(6) The hotels provided on the tour are normally standard rooms unless a superior quality is mentioned. Hotels will have attached bath / showers. Triple room are usually of same size of a double room with an additional mattress or rollaway bed.

(7) Hotels may have safe deposit lockers. You are advised to keep your valuables in the safe deposit lockers. Also it is advised to keep the passport, tickets, foreign exchange and baggage safe. In the case of loss, consequential problems and cost will have to be borne by the passenger. Under no circumstances can Zenith Leisure Holidays be held responsible for any such losses whenever & however it may happen.

(8) It is the responsibility of the passenger to hold valid documents to enter into a country such as passport, visa, health insurance, vaccination etc. Where Zenith Leisure Holidays Ltd. needs to pay for any visas or other documents on behalf of the passenger, he needs to furnish all documents required by such authority. However Zenith Leisure Holidays Ltd. can not be held responsible for refusal of visa by the appropriate authority.

(9) It is advisable that the passenger should acquire adequate insurance cover to secure their life, health and property. It is to be noted that Zenith Leisure Holidays Ltd. under no circumstances whatsoever be liable to the passenger or any other person for any death, personal injury, accident, loss, delay discomfort, increased expense, consequential loss or damage to baggage, personal effects howsoever caused. In this condition the expression "Howsoever Caused" included willful / negligence on the part of any person.

(10) Zenith Leisure Holidays Ltd. act in its capacity as agents for and on behalf of passengers. We do not own or control any aircraft, ship, hotels or coaches or cars or any other means of transportation or any other facility or service mentioned. We take care of contracting all the ingredients of your holiday. Hence we can not be held responsible for any acts of omission or commission of any other party. Neither can we be held responsible for the circumstances beyond our control.

(11) Any claim or complaint by the passenger must be notified to Zenith Leisure Holidays Ltd. in writing within 7 days (Seven Days) from end of the tour. Claim notified to Zenith Leisure Holidays Ltd. beyond the time limit will not be entertained and the Company shall incur no liability in respect thereof. Also the claim should be substantiated with proper evidence and for any deficiency of services provided should be countersigned by the tour manager / local representative.

(12) All claims, disputes of whatsoever nature relating to the tours of Zenith Leisure Holidays Ltd. are subject to Indian Law and Subject to the Jurisdiction of Kolkata Courts only.

(13) Groups of less than 15 passengers may be operated without an Indian tour escort, in such event local escorts at each cities will be provided.

(14) All tours are subject to R.B.I. / G.O.I. rules and for BTQ passengers only.

(15) The Company may add to, change or remove any part of these Terms and Conditions of Use at any time, without prior notice.

(16) As a practice all international hotels take a security deposit at the time of check-in. The amount is generally blocked on the client's credit card or they can pay cash to the hotel.

(17) Vehicle provided during tour will follow point to point itinerary. Driver in any way will not be deviated from the specified / common route. Hotel Taxes / Driver and guide tips will be payable by guest at destination only.

(18) All Prices are based on per person. Any change in pax counts there will be increase in price.

(19) Hotel Check-in time is 3 PM and check-out time is 11 AM.

(20) All payments must be made within 30 days prior to the tour departure date will have to be paid in UPI / NEFT. The PAN card copy will be required when payments amounting Rs.25,000/- or above are made by cash.

**PAYMENTS:** Domestic tour - Rs.20,000/- or 25 % of the package cost per person, whichever is higher. Balance one month prior to departure. International tour - Rs.50,000/- or 25 % of the package cost per person, whichever is higher. Balance one month prior to departure.

**AMENDMENTS:** A transfer from one Tour to another will be treated as cancellation from one Tour and a fresh booking on another. Therefore Cancellation Charges will apply.

(21) **CANCELLATIONS:** If circumstances make you cancel your tour, the cancellation must be intimated to us in writing. As per the Booking Conditions of the Tour we are constrained to levy the following Cancellation Charges.

Cancellation charges per person:  
INR 50,000 - Non-Refundable Booking deposit per person  
50% Tour Cost - Till 30 days prior to departure  
80% Tour Cost - 30 - 20 Days prior to departure  
100% Tour Cost - Less than 20 days prior to departure

**NOTE:** In case of third party products, such as cruises, airlines, bus and train tickets, 5 Star hotels, services during the trade fair and special periods, the rules relating to cancellation and/or cancellation schedule prescribed by the concerned third party service provider would be applicable. Please refer to full terms and conditions on our website [www.zenithholidays.com](http://www.zenithholidays.com)

(22) Zenith Leisure Holidays Ltd. reserves the right to cancel any Tour prior to the departure, without assigning any reason. In such situation we will book the passenger on a different tour date. In case if the alternate tour date is not acceptable, we will refund all payment made by you after deducting the visa & airline cost incurred by Zenith Leisure Holidays Ltd., but no compensation is payable.

(23) Zenith Leisure Holidays Ltd. cannot take responsibility for any cost or any damages relating to the issuance and / or cancellation of air tickets or other arrangements not done through Zenith Leisure Holidays Ltd. **REFUNDS:** Refunds (if any) for amendments and /or cancellations will be paid by Zenith Leisure Holidays. It would take at least 30 working days to process Refunds. Any refunds, whether payment received in Indian rupees or foreign exchange, will be effected in Indian Rupees only at the prevailing Foreign Exchange buying rate.

(24) There is no refund payable for any Unutilized Services (e.g. Meals, Entrance Fees, Hotels, Cruise etc.) be held responsible for circumstances, beyond our control and arising out of any natural calamities, airline flight delays, strikes, breakdown in facilities, accidents etc. However caused (Force Majeure vis Majeure).



## PAYMENT OPTIONS

- Account Name: ZENITH LEISURE HOLIDAYS LIMITED
- Account Number: 2302258154229981
- Bank Name: AU SMALL FINANCE BANK
- IFSC Code: AUBL0002581
- Bank Address: 1/13, WEST PATEL NAGAR, NEW DELHI

Payment Policy	Cancellation Policy
<ul style="list-style-type: none"> <li>• <b>INR 15,000 Booking deposit per person (if booked till 15 mar)</b></li> <li>• <b>100% if booked after 15 may</b></li> <li>• <b>Final payment before 15 may prior to departure</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>INR 15,000 Non-Refundable Booking deposit per person</b></li> <li>• <b>70% Tour Cost Till 30 days prior to departure</b></li> <li>• <b>80% Tour Cost 30 – 20 Days prior to departure</b></li> <li>• <b>100% Tour Cost Less than 20 days prior to departure</b></li> </ul>

\*\*\* Cancellation charges for Flight Ticket booking shall apply as per Flight Cancellation Rules. It will be extra than the above cancellation charges. We cannot be hold responsible for any “Refusal of Visa / Refusal of On arrival of Visa / Delay in issuance of Visa” and applicable cancellation charges shall apply accordingly.

Kindly be advised Zenith Leisure Holidays Limited cannot be held responsible for any Cancellation or Delay of Flights due to any other technical/climatic reason. Its Airlines responsibility to provide the suitable connection in such conditions



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## Customer Testimonials



Enjoyed and relaxed in the whole tour. It was amazing. The greenery and discipline I like the most. Bhutan reminded me, my Shillong days 40 years back. Specially thanks to Zenith Tour for arranging everything. Great!!!

**KUL BHUSHAN**



This was our first Europe tour & first group tour as well. I can undoubtedly say that it was very well planned as far as the food, time mgt, hotel & sight seeing was concerned. We had an indian guide all through with us!

**LIPIKA MOHARANA**



I had an amazing experience with my Vietnam trip booked through Zenith. Everything was well-organized, from flights to hotels and local tours. A special thanks to Shivani and Aakash for their exceptional assistance and prompt responses, making the trip smooth and enjoyable. Highly recommend their services!

**AYUSH AGARWAL**



Organised Nice Trip, very good Stay, comfortable vehicle, good food, knowledgeable, helpful, calm Guide and Driver. Best coordination with local agencies and local people. I would like to be a part of other destinations in future.

**NK GUPTA**



From making an itinerary as per my budget to helping and guiding me during the trip whenever needed, Shivam from Zenith Holidays was always available throughout. I had a good and hassle free time in Goa. Highly recommended.

**AAKASH KUMAR**



I went to Hong Kong with my family... the service was amazing and smooth we got a guide in Hong Kong, hotel was really great and the car service we got was literally amazing on time.... Specially thanks to Vishal and Shivani.... This was one of my best trip ever... 😊

**RICHA DAS**



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## Our Network

# India Offices

### North India

**Amritsar**  
Shop No. 5, Deep Complex, First Floor, Opposite Daaba Automobiles, Court Road, Amritsar, Punjab - 143001

**Batala**  
Shop No. 1, Ghuman Complex, Fawara Chowk, Jalandhar Road, Batala, Punjab - 143505

**Chandigarh**  
Suite 203, 2nd Floor, Sco 169-170, Sector 8 C, Chandigarh - 160009

**Chandigarh**  
SCO 291, Sector 35D, Chandigarh - 160035

**Chandigarh Airport**  
Shaheed Bhagat Singh International Airport, Chandigarh

**Gurgaon**  
S 113 1<sup>st</sup> floor, Sahara Mall MG Road, Gurgaon

**Indore**  
211, Shivom Building 5/78 Mg Road Opp Treasure Island Next To Punjab Jewellers, Indore - 452001

**Jaipur**  
2916, Tiwari Building, Opp. To Niro's Resturant, M.I. Road, Jaipur, Rajasthan - 302001

**Jalandhar**  
Shop no -401, 2 floor, 483 Karan Chamber, Garha Road, Jalandhar, Punjab -144001

**Karnal**  
Shop No.-84, Scheme No. 34 Extn Ft, Old Mugalcanal Karnal, Haryana - 132001

**Lucknow**  
1<sup>st</sup> Floor, Awadh Tower, Nawal Kishor Road Hazaraganj, Lucknow, Uttar Pradesh - 226001

**Lucknow Airport**  
Chaudhary Charan Singh Airport, Amausi, Lucknow

**Ludhiana**  
Sco-7, 1st Floor, Mezzanine Floor, Near PNB Bank, Feroze Gandhi Market, Ludhiana, Punjab - 141001

**New Delhi**  
401, DDA Building 5, 4 Floor District Centre, Janakpuri, New Delhi -110058

**New Delhi**  
Unit No. 101, First Floor, Block-E, Local shopping centre, Vikaspuri, Near Dushehra Ground, New Delhi- 110018

**New Delhi**  
1106, Pragati Tower, 26 Rajendra Place, New Delhi - 110008

**New Delhi**  
305, DDA Building 5, 3 Floor District Centre, Janakpuri, New Delhi-110058

**New Delhi**  
Flat No - 308, Compotent House No. 14, Connaught Place New Delhi - 110001

**Noida**  
B-2, B Block, Sector 59, Noida, Uttar Pradesh 201301

**Rudrapur**  
Shop No. 6, Ground Floor, Sunicity Plaza, Plot No. 4, Ward No. 13, Rudrapur, Uttarakhand - 263153

### West India

**Goa**  
G-58, Ground Floor, PMC House No. 12/135/58, Block B, Alfran Plaza, Panaji, Goa - 403001

**Mumbai**  
608 - Shival Plaza, Plot No 79/A-3, Marol Industrial Co-op Society Ltd, Andheri (E) Mumbai -400059

**Mumbai**  
7th Floor, Timmy Arcade, Jai Antariksha Commercial Building, Makwana Rd, Gamdhari, Marol, Andheri East, Mumbai, Maharashtra - 400059

**Pune**  
Office no 74 - C Wing, FC Road, Paduka Chowk Shivajinagar Pune, Maharashtra- 411004

**Pune**  
Bhandarkar Rd., Shreeman Society, Deccan Gymkhana, Pune, Maharashtra - 411004

**Pune**  
1st Floor, Pune Airport, New Airport Road, Pune International Airport Area, Lohegaon, Pune, Maharashtra - 411032

**Pune**  
Jog Bungalow, Saraswati Co-Op Hsg. Society, K.B. Joshi Path, Opposite Krushi Bhavan, Shivajinagar, Pune, Maharashtra - 411005

**Thane**  
Shop No.3, Ground Floor, Abhiman 1 Building, L.B.S. Marg, Naupada Forest Office, Thane West, Maharashtra - 400602

**Rajkot**  
Office No. 212A, Second Floor, Near Astorn Chowk, Above ICICI Bank, Rajkot, Gujarat - 360007

**Anand**  
Plot No- 81/K/F/3,4, First Floor, Opp.- Ajay Book Stall, Near Mota Bazar Char Rasta, Mota Bazar, Vallabh Vidyanagar, Anand, Gujarat - 388120

**Vadodara**  
Trivix Complex, Office No. 26, Ground Floor, Near Natubhai Circle, Race Course, Vadodara, Gujarat - 390007

**Surat**  
US 6 Chancellor Apartment, Opp Old RTO Office, Ring Road, Surat - 395001

**Ahmedabad**  
Unit No. 104, 1 floor 3 Eye Building, Opposite Centre Point, Panchvati Cross Road, C.G. Road, Ahmedabad - 380008

### East India

**Bhubaneswar**  
Shop No.02, Arihant Plaza, Plot No. B-15, Sahid Nagar, Bhubaneswar, Odisha - 751007

**Kolkata**  
Kariwala Tower, Ground floor, plot j/i-5, block-ep, sector-v, saltlake city, Kolkata, West Bengal - 700091

**Kolkata**  
Landmark Kwality, BE- 97, Salt Lake Rd., Sector 1, Kolkata, West Bengal - 700064

**Kolkata**  
Shop No. 378, Lake Gardens Rd., South City Complex, Tollygunge, Kolkata, West Bengal - 700045

**Kolkata**  
234/3A, A.J.C. Bose Road , Unit A-3, 4th Floor, Kolkata, West Bengal - 700020

**Kolkata**  
Ground Floor, Kariwala Tower, EP Block, Sector V, Biahn Nagar, Kolkata, West Bengal - 700091

**Kolkata**  
68, Ballygunge Circular Rd, Annapurna Apartment, Kolkata, West Bengal - 700019

**Kolkata Airport**  
Netaji Subhash Chandra Bose International Airport, essore Rd, Dum Dum, Kolkata, West Bengal - 700052

**Kolkata Railway Counter**  
Kolkata Railway station, 1 floor beside International ticket counter, Kolkata - 700004

**NJP**  
NJP Railway Station Main Building Circulating Area Beside Mitail Express counter, Ward No. 35 Nayapara, Siliguri, West Bengal- 734004

**Gaya Airport**  
Arrival area, ground floor, gaya airport, gaya, bihar-823004

**Petrapole**  
TTB-1, Integrated Check Post, petrapole, West Bengal - 743405

**Siliguri**  
2 Floor, Plot No. 2499, Hillkart Road, Mauza- Siliguri J.L. No.110, Fargana - Baikunthapur, Siliguri, West Bengal - 734001

**Guwahati**  
Shop No G3, F - Fort Complex, Ground Floor, Kachari Basti Road, South Sarania, Ulubari Guwahati, Assam - 781007

**Patna**  
Patna Branch Shop No- A2 Grand Plaza, fraser Road, Patna, Bihar - 800001

**Ranchi**  
Shop No. 301, 3rd Floor, Bansal Arcade, Pee Pee Compound, Ranchi, Jharkhand - 834001

**Raipur**  
Office No. 08, 3rd Floor, Quorum Complex, Telibandha, Raipur, Chhattisgarh - 492006

### South India

**Bangalore**  
104, Mota Chambers, Millers Road, Opp. Cunningham Road Police Station, Bangalore - 560 052

**Bangalore**  
No.159, 2nd Floor, 38th Cross Road, 5th Block, Jayanagar, Opp. M.E.S. Ground, Bangalore, Karnataka - 560043

**Chennai**  
A-1, 6 Floor, Tower-3, Shakti Tower, 766, Anna Salai, Chennai- 600002

**Chennai**  
#57, Kaba Plaza, L.B. Road, 2C, 2nd Floor, Next to Adyar Police Station Building, Adyar, Chennai, Tamil Nadu - 600040

**Coimbatore**  
Door No. 135, Near Sri Krishna Sweets, 1st Floor, D.B. Road, RS Puram, Coimbatore, Tamil Nadu - 641002

**Hyderabad**  
Unit No 201, H. No 6-2-976, Pavan Estates, Khairatabad, Hyderabad, Telangana - 500004, India

**Hyderabad**  
Shop No. 25, Rajiniganda Complex, Beside HDFC Bank, Metro Pillar No. A5563, Chaitanyapuri, Hyderabad, Telangana - 500080

**Vijayawada**  
Door No.- 39-1-53, 1st Floor, Labbipet M.G. Road, Opp.- Anjaneya Jewellery, Vijayawada, Andhra Pradesh - 520010

**Visakhapatnam**  
Das Arcade, 30-15-133/1 Main Road, Dhaba gardens, Visakhapatnam, Andhra Pradesh-530 020

**Warangal**  
Door No 5-9-157 to 177/225/228/ 1, 1 Floor, Shop No - 26, GMR & GS Complex Opp. Police Head Quarter Beside Axis Bank, Kishanpura Hanamakonda, Warangal Telangana - 506033



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# International Offices



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